

FINAL PUBLICATION READY TERMS AND CONDITIONS

ReadyFlyLog Terms and Conditions

Complete English Terms with targeted finalisation change log and publication check

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PART I - FINAL PUBLICATION-READY ENGLISH

TERMS AND CONDITIONS V1.0

Version 1.0

Effective date: [EFFECTIVE DATE]

1. About ReadyFlyLog and these Terms

1.1 ReadyFlyLog is provided by Sándor Levente Szabó e.v., a Hungarian sole proprietor / individual entrepreneur (the "Provider", "ReadyFlyLog", "we", "us" or "our"). Registered business address: 9400 Sopron, Semmelweis utca 10., Hungary. Individual entrepreneur registration number: 61070435. Registering authority and registry: National Tax and Customs Administration of Hungary (Nemzeti Adó- és Vámhivatal, NAV), Individual Entrepreneurs Register (Egyéni Vállalkozók Nyilvántartása). Hungarian tax number: 91404451-1-28. EU VAT number: HU91404451. Contact email: readyflylog@gmail.com.

1.2 These Terms & Conditions (the "Terms") govern access to and use of the ReadyFlyLog hosted software service, related websites, applications and support services (together, the "Service"). They apply to each Customer and, where stated, directly to each User.

1.3 The Service is primarily designed, operated and legally structured for customers in Hungary and the European Union / European Economic Area. ReadyFlyLog may make the Service available elsewhere, but access from another jurisdiction does not mean that the Service has been localised, certified or approved for every law, tax regime or aviation regime in that jurisdiction.

1.4 If you use the Service for or on behalf of a Customer, you must read these Terms. Mandatory rights that cannot lawfully be waived or restricted prevail over inconsistent wording in these Terms.

2. Scope, Customers and Users

2.1 A "Customer" is the natural person or legal entity identified in the applicable Order as purchasing, controlling or being responsible for a particular Workspace and Subscription. A Customer may be a Business Customer or a Consumer.

2.2 A "Business Customer" is a Customer acting wholly or mainly for purposes relating to its trade, business, craft or profession. A "Consumer" is a natural person acting for purposes wholly or mainly outside that person's trade, business, craft or profession. Consumer status depends on the real purpose of the contract and is not waived merely by selecting a label or providing a declaration.

2.3 A "User" is a natural person who accesses the Service through an Account. A User may be the Customer, a representative of the Customer, or an invited member of a Workspace. An invited User does not become the Customer merely by accepting an invitation or using the Service.

2.4 A Customer is responsible for its own contractual relationship with its pilots, students, instructors, renters, members, staff and contractors. These Terms do not replace any training, employment, membership, aircraft rental, operational or other agreement between them.

3. Definitions

Defined term	Meaning
Account	the account-level authentication identity assigned to one natural person for access to the Service; an Account may be linked to multiple Workspaces
Administrator	a User with Workspace-specific administrative permissions made available by the Service; this technical role does not by itself prove legal ownership of, or authority to transfer, the Customer's contract
Billing Date	the date on which a Subscription Period begins or renews, as stated in the Order, invoice, payment request or confirmation; it need not be calculated or displayed automatically by the Service
Business Day	Monday to Friday, excluding public holidays in Hungary
Business Hours	09:00 to 17:00 on a Business Day, measured in the Europe/Budapest time zone
Customer Data	data, records and information submitted to, stored in, generated through or made available in a Workspace by or for the Customer, excluding ReadyFlyLog's own service-administration data and Aggregated Data
Due Date	the date by which an invoiced or otherwise documented Subscription fee must be paid; it is distinct from the end of a paid Subscription Period unless the relevant commercial record clearly states otherwise
Enterprise Order	a negotiated Order, statement of work or other written agreement for custom commercial, implementation, security, support or service-level terms
Membership	the Workspace-specific relationship between a User's Account and a Workspace, including its status and role
Order	an accepted quotation, invoice-based order, payment request, purchase confirmation, checkout record where offered, or Enterprise Order identifying the Customer, Workspace, Plan, price, tax treatment, Subscription Period and other commercial details
Plan	the feature set, quantitative limits and support entitlement applicable to a Workspace under the Order or the then-current Pricing information incorporated into that Order
Read-Only	a Workspace-specific restricted state in which authorised reads, downloads and available exports remain accessible, while relevant creation, modification, membership, invitation and document-management actions are restricted; Read-Only does not itself delete the Workspace, Account, Memberships, records or document references
Renewal Date	the commercial anniversary date on which a paid Subscription may start a new Subscription Period, as identified in the Order, invoice, payment request or confirmation; the definition does not imply an automatic renewal engine or automatic charge
Subscription	the Customer's right to use a Plan for a particular Workspace during a Subscription Period
Subscription Period	the period stated in the Order for which the applicable Subscription fee has been paid or is payable
Trial	a time-limited, free right to use an eligible Plan without automatic conversion into a paid Subscription
Uploaded Documents	aircraft-document files associated with a Workspace through the supported Google Drive integration; ReadyFlyLog stores related metadata and Drive references, while the underlying file bytes remain in the Customer's connected Google Drive
Workspace	a logically separated organisation or operational environment within the Service, with its own Memberships, roles, Plan, Subscription, data and lifecycle
Workspace Owner	the Customer or verified person designated in ReadyFlyLog's contractual records as controlling the Customer relationship for a Workspace; this is distinct from the Administrator role

“Pilot”, “Instructor” and “Renter” describe the relevant operational capacity in a Workspace. A descriptive or technical role label does not create a separate legal status or prove any aviation licence, rating, medical fitness, recency or authorisation.

4. Eligibility, capacity and territorial availability

4.1 A Customer must have legal capacity to enter into the contract. A person accepting an Order for an organisation represents that they have authority to bind that organisation. ReadyFlyLog may request reasonable evidence of identity, authority, billing status, location, tax status or eligibility.

4.2 A minor may be a User, particularly as a student pilot, where access is created or authorised by an organisation or guardian with the required authority and legal basis. A minor may not independently become the Customer unless legally capable of doing so. The Customer is responsible for obtaining any parental, guardian, organisational or other authorisation required for the minor's participation and data processing.

4.3 Use outside Hungary and the EU/EEA is subject to availability, applicable law, tax and billing requirements, sanctions and export restrictions, and any jurisdiction-specific eligibility rules or supplementary terms. ReadyFlyLog does not represent that the Service is adapted to UK CAA, FAA, FOCA or any other non-EU aviation framework unless expressly stated in a jurisdiction-specific Order or addendum.

4.4 Active commercial expansion or targeting in the United Kingdom, Switzerland, the United States or another non-primary market may require separate legal, tax, privacy and aviation review. ReadyFlyLog may decline or condition new Orders where reasonably necessary to comply with law or manage an unsupported jurisdiction.

5. Contract formation, Orders and document hierarchy

5.1 Creating an Account, accepting the current Terms or accepting an invitation does not, by itself, create a paid Subscription. A Subscription contract is formed when an authorised person affirmatively accepts the applicable quotation, Order, payment request or other clearly identified purchase step and ReadyFlyLog confirms acceptance. At launch, purchase, invoicing, payment verification and commercial activation may be administered manually. Where payment is a condition stated in the Order, paid access may depend on receipt or manual verification of payment.

5.2 Before a Consumer is bound, ReadyFlyLog will provide the mandatory pre-contract information and will use a purchase action that clearly indicates an obligation to pay. The Consumer will receive confirmation on a durable medium, normally by email, including the Order and the applicable Terms and withdrawal information.

5.3 Each additional Workspace has its own Order and Subscription. Purchasing, cancelling or failing to pay for one Workspace does not automatically purchase, renew, cancel or restrict another Workspace. Acceptance of the current Terms is Account-level under Section 5.4 and is not repeated merely because the Account uses another Workspace.

5.4 Acceptance of the current Terms is recorded at Account level. ReadyFlyLog records the authenticated Account identity, identifiable Terms version, server- or database-generated UTC acceptance timestamp, acceptance source, IP address and user-agent information. Acceptance requires an explicit affirmative action and is not preselected. One acceptance of a Terms version applies across all Workspaces used by that Account; it does not by itself identify the Customer for a particular Workspace, prove authority to bind an organisation or create a paid Order. Ordinary Users cannot alter or delete acceptance evidence, later acceptance does not overwrite earlier version history, and no fabricated or backdated acceptance is created. An Account lacking evidence for the current version may be gated until it genuinely accepts that version, while sign-out remains available.

5.5 If documents conflict, the following order applies to the extent of the conflict: (a) a specifically negotiated agreement signed or otherwise expressly accepted by ReadyFlyLog; (b) an Enterprise Order or Order for commercial terms; (c) the Data Processing Agreement for personal-data processing matters; (d) a separate SLA for the service levels it covers; (e) these Terms; and (f) an incorporated acceptable-use or operational policy. The Privacy Notice and Cookie Notice are statutory transparency documents and are not treated as documents that generally override the contract.

6. Accounts and credential security

6.1 Each natural person must use their own Account. Account or credential sharing is prohibited. An Account may be used across multiple Workspaces; that legitimate multi-Workspace use is not credential sharing.

6.2 Users must provide accurate registration information, protect their credentials, use reasonable security measures, and promptly report suspected compromise to readyflylog@gmail.com. Customers must promptly remove or restrict access that is no longer authorised.

6.3 ReadyFlyLog may require credential reset, session reauthentication or other proportionate security steps where compromise is suspected. Customers and Users are not responsible for infrastructure security controlled by ReadyFlyLog or its providers, but remain responsible for their own devices, networks, role assignments and authorised use.

6.4 Account closure is distinct from Workspace termination and Membership removal. ReadyFlyLog will not intentionally close an Account merely because one Workspace is cancelled or one Membership ends, subject to security, legal and technical dependencies.

7. Workspaces, Memberships and roles

7.1 One Account may belong to more than one Workspace, and a User may have different roles in different Workspaces. Roles and permissions are Workspace-specific.

7.2 An authorised Administrator may invite a new or existing Account holder by email, select an available role and manage Membership status. The invitee must authenticate and accept the invitation. If the Account has not accepted the current Terms version, the Account-level acceptance gate applies; an Account that has already accepted that version is not required to accept it again solely because it joins another Workspace. Invitations may expire, be revoked or be replaced for security reasons.

7.3 The current standard Workspace roles include Administrator, Instructor and Pilot/Renter. A role may be promoted or reduced by an authorised Administrator and takes effect only in the relevant Workspace. A role change may immediately change access and does not require a new Account. A role label does not prove aviation authority or qualification.

7.4 The Customer must maintain at least one appropriately authorised Administrator and must assign elevated roles carefully. The Service applies Workspace-specific authorisation and last-Administrator protection so that the final Administrator cannot ordinarily be removed or demoted without a successor. ReadyFlyLog may rely on instructions from an authenticated Administrator within the technical scope of that role, but may require additional verification for Customer transfer, material billing changes or other high-risk actions.

7.5 Removing a User normally deactivates or removes only the relevant Membership. Historical records, sign-offs and attribution may be preserved where legitimate and necessary. Other Workspaces and Memberships must remain unaffected.

8. Customer and Workspace administration

8.1 The Customer is responsible for keeping its legal name, billing details, tax status, billing contact, Workspace Owner and Administrator information accurate. ReadyFlyLog may act on reasonably authenticated instructions from the recorded Workspace Owner or authorised Administrator, subject to verification.

8.2 A technical Administrator role is not an unrestricted right to change the contracting Customer. A change of Customer or Workspace control must follow Section 34.

8.3 If authority is disputed, if a Workspace has no active Administrator, or if conflicting instructions are received, ReadyFlyLog may temporarily limit high-risk administrative changes while it verifies authority. Any restriction should be proportionate and should not affect unrelated Workspaces.

8.4 The Customer is responsible for its Users' authorised use and role allocation to the extent reasonably within its control. This does not make a Consumer strictly liable for acts they could not reasonably prevent, nor does it exclude ReadyFlyLog's responsibility for its own systems.

9. Plans, Orders and aircraft capacity

9.1 The available Plans, features, prices, taxes, quantitative limits and support entitlements are shown in the applicable Order and the current Pricing information presented before purchase. The Order records the commercial terms accepted for the Workspace, and the Service enforces the applicable aircraft-capacity limit at Workspace level.

9.2 Unless an applicable Order expressly states otherwise, the standard capacity of a Workspace is two active aircraft. Each capacity-extension block activated for that Workspace adds capacity for two additional active aircraft.

9.3 A Customer may request one or more additional two-aircraft capacity blocks under an available monthly or annual option. The request records the requester, requested block count, billing cycle, currency, immutable EUR price snapshot, status and relevant administrative information. Submitting a request does not itself increase capacity, create an automatic charge or complete a purchase.

9.4 ReadyFlyLog handles the commercial and payment step for a capacity request manually. Only an authorised platform operator using the Master Admin function may activate the additional capacity after the commercial step has been completed. Activation or other resolution is recorded in audit evidence. Until activation, the previous aircraft limit continues to apply, and the Service may prevent further aircraft activation when that limit is reached.

9.5 Enterprise or custom terms may modify Plans, limits, support and service levels under an Enterprise Order. ReadyFlyLog does not promise that every advertised future or early-access feature is generally available.

10. Free Trials

10.1 Trial duration is based on Account and Workspace-creation history, not on Plan type. A genuinely new Account creating its initial eligible Workspace receives a 30-day Trial. An existing Account creating an additional eligible Workspace receives a 7-day Trial.

10.2 An Account that was previously invited or added to another Workspace is an existing Account and therefore receives the 7-day Trial if it later creates its own eligible Workspace. Being invited or added to a Workspace does not itself start a Trial. Eligibility may be reasonably limited to prevent repeated or abusive Trials, consistently with the history-based rule in Section 10.1.

10.3 Trial eligibility, start time and end time are determined server-side. No payment card is required for the standard Trial, and a Trial does not automatically convert into a paid Subscription. To continue on a paid Plan, the Customer must take a separate affirmative purchase step and complete the applicable manual invoicing and payment process.

10.4 When a Trial expires without a paid Order, the Service automatically places the affected Workspace into Read-Only, without a post-Trial grace period. Authorised reads, downloads and available exports remain accessible, and no data is deleted merely because the Trial expired. ReadyFlyLog will not treat continued access to historical data as consent to a paid Subscription.

10.5 Consumer withdrawal rights are not lost merely because a Consumer registered or began a Trial. The 14-day period for a paid Subscription is handled under Section 14.

11. Fees, invoicing, taxes and payment

11.1 Subscription fees, currency, tax treatment, billing cycle and any one-off charges are stated in the Order or current Pricing information presented before purchase. For Consumers, the total price inclusive of applicable taxes will be disclosed as required by law. Business prices may be displayed exclusive of tax where clearly stated.

11.2 The launch payment model is manual invoicing and external payment, primarily by bank transfer. ReadyFlyLog may contact a Customer, issue or send a quotation, pro-forma document, payment request or invoice manually, receive payment externally, verify it manually and administer commercial access through authorised operator controls. The Service does not currently provide automatic card charging, automatic payment collection, automatic invoicing, automatic payment reminders or payment-provider-driven renewal. Any future payment method applies only if actually offered and accepted in the Order.

11.3 The Customer must provide complete and accurate billing, country and tax information. ReadyFlyLog will determine invoice treatment under applicable rules using the information reasonably available, but does not advise the Customer on its own tax obligations. A Customer must promptly notify ReadyFlyLog of errors in an invoice or tax status.

11.4 Payment is complete when cleared funds are received or when ReadyFlyLog otherwise confirms payment. During a reasonable bank-processing period, credible evidence of an initiated transfer may be considered under Section 13. The Customer bears its bank charges unless mandatory law or the Order provides otherwise.

11.5 For a Business Customer, overdue amounts may accrue statutory late-payment interest and any fixed recovery compensation available under applicable law. These B2B remedies do not apply to Consumers unless and to the extent expressly permitted by mandatory law.

12. Subscription Periods and renewal

12.1 A monthly Subscription Period runs from the Billing Date stated in the relevant Order, invoice, payment request or confirmation to the corresponding date in the next calendar month. For example, 17 January to 17 February. If the next month has no corresponding date, the period ends on the last day of that month. At launch, these dates and renewals may be calculated and administered manually outside the application.

12.2 An annual Subscription Period runs from the Billing Date stated in the relevant commercial record to the corresponding anniversary date in the next calendar year. If necessary for a leap-day anniversary, the Order or manually administered date rule will use the last day of February.

12.3 ReadyFlyLog may manually issue and send an invoice or payment request before a Renewal Date. Renewal is not an automatic card charge, invoice, reminder or software-driven state transition. A new paid period is confirmed through the applicable manual invoice, external payment and verification process.

12.4 The Due Date, Billing Date, paid-through date and Subscription Period end will be identified separately where they differ in the Order, invoice, payment request, confirmation or other durable commercial record. They need not all be displayed or calculated automatically in the Account or Workspace interface. Payment does not alter a paid-through entitlement unless ReadyFlyLog and the Customer expressly agree or mandatory law requires otherwise.

12.5 A Customer may prevent renewal by cancelling under Section 25. Unless mandatory law, the Order or an approved refund provides otherwise, fees for a Subscription Period already made available are not refunded pro rata solely because of ordinary cancellation.

13. Non-payment

13.1 Non-payment is managed separately from voluntary cancellation, breach and security suspension. For an existing paid Subscription, if a renewal or other invoiced amount remains unresolved after the Due Date, ReadyFlyLog will administer a grace period of seven calendar days. ReadyFlyLog may contact the recorded billing contact or send a reminder manually, but these Terms do not promise an automated reminder. The grace period does not require ReadyFlyLog to activate an initial paid Subscription before the first payment is received or verified unless the Order states otherwise.

13.2 During the seven-day paid grace period, ReadyFlyLog will normally keep the affected Workspace active while reasonable payment-processing circumstances are considered, unless a separate ground under Section 24 justifies restriction. If the Customer provides credible evidence of payment or raises a bona fide billing dispute promptly, ReadyFlyLog may defer restriction while the matter is manually reviewed. No software timer or payment_due_date field is represented as causing an automatic transition.

13.3 After the grace period, ReadyFlyLog may manually place only the affected Workspace into Read-Only. Authorised reads, downloads and available exports remain accessible, while relevant mutations are restricted. Other Workspaces, Memberships and the User's Account remain unaffected unless they have an independent basis for restriction.

13.4 If the amount remains unpaid, ReadyFlyLog may, following a manual decision and reasonable notice, terminate the affected Subscription no earlier than 30 calendar days after the Due Date. Termination is not represented as an automatic software transition and does not itself trigger immediate destructive deletion of the Workspace. Reactivation or restoration of paid access may be offered after cleared payment and may be administered manually.

13.5 Non-payment does not authorise indefinite retention or immediate deletion of Workspace data. Post-termination retrieval, return, deletion and legal retention are governed by Sections 26–28 and the applicable DPA.

14. Consumer rights and withdrawal

14.1 This Section applies only to Consumers and is in addition to all mandatory rights. A Consumer may withdraw from a paid distance contract for the Service within 14 days from contract formation without giving a reason, using the model form in Annex 1 or any clear statement sent to readyflylog@gmail.com or the verified withdrawal channel shown at purchase.

14.2 If a Consumer wants paid performance to begin during the 14-day withdrawal period, ReadyFlyLog will obtain a separate, express request using a mechanism distinct from general acceptance of these Terms and will provide the required acknowledgement on a durable medium. A preselected checkbox or the Terms checkbox alone is not sufficient.

14.3 If the Consumer validly withdraws after expressly requesting early commencement, the Consumer may be required to pay a proportionate amount for the Service supplied before withdrawal, but only where and to the extent permitted by mandatory law and after the required information was provided. Otherwise, ReadyFlyLog will refund sums due within the statutory period using the legally required method.

14.4 A continuous Subscription is not treated as fully performed merely because access began. Nothing in these Terms removes mandatory rights concerning conformity, repair, price reduction, termination, refund, updates or remedies for a digital service.

14.5 The detailed withdrawal information and model form form part of these Terms. Any more favourable mandatory law applicable to the Consumer prevails.

15. Permitted use and acceptable use

15.1 Subject to the Order, these Terms and payment of applicable fees, ReadyFlyLog grants the Customer and its authorised Users a limited, non-exclusive, non-transferable right to access and use the Service for legitimate aviation administration, scheduling, flight and maintenance record management, fleet management, aircraft-document referencing and related operational purposes during the applicable Trial or Subscription.

15.2 The Customer and Users must not: use the Service unlawfully or fraudulently; upload unlawful, malicious, infringing or clearly unrelated material; introduce malware; bypass limits or access controls; probe or test systems without written authorisation; interfere with availability; scrape or automate access unreasonably; reverse engineer except where mandatory law permits; impersonate another person; share credentials; or use the Service to infringe privacy, confidentiality or intellectual-property rights.

15.3 Uploaded Documents must be relevant aircraft documents and must not be used as general-purpose file storage. Customers and Users must not intentionally use the aircraft-document feature to store medical certificates, health information, pilot licences or other personal pilot documents, or other content unrelated to the feature. ReadyFlyLog validates supported file type and size but does not semantically inspect every document. The Customer must have the rights and legal basis required to provide the content and instruct any related processing.

15.4 ReadyFlyLog may investigate suspected misuse and use proportionate technical and contractual measures under Section 24. Any content restriction or removal will be scoped to what is reasonably necessary, taking account of mandatory law and legitimate Customer data-access interests.

16. Aviation-specific responsibilities

16.1 ReadyFlyLog is an aviation administration, scheduling, flight and maintenance record-management, fleet-management and operational-support software tool. It is not an aviation authority, operator, airworthiness management organisation, maintenance organisation, ATO, DTO, dispatcher, pilot in command or other regulated aviation person.

16.2 The Service is not represented as EASA-approved, EASA-certified, universally EASA-compliant, authority-approved, audit-ready or automatically accepted as an official record. A specific Order or verified feature statement may describe a tested use case, but no such statement changes the legal responsibility of the regulated person unless mandatory law and the relevant authority provide otherwise.

16.3 The Customer, pilot, PIC, owner, operator, instructor, ATO/DTO, CAMO/CAO, maintenance organisation and other responsible persons remain responsible, as applicable, for determining legal requirements and

independently verifying airworthiness, maintenance status, operational release, pilot qualifications and recency, licence/rating/medical validity, weather, NOTAMs, airspace, fuel, flight legality and safety.

16.4 A status, reminder, calculation, warning, absence of a warning, booking, briefing item, document display or other software output is supporting information. It is not regulatory authorisation, airworthiness confirmation, maintenance release, operational approval or a go/no-go decision.

16.5 Customers must maintain any legally required primary records and verify whether a ReadyFlyLog record or export satisfies the requirements of the relevant authority, jurisdiction and operation. This allocation does not exclude ReadyFlyLog's liability for its own breach where liability cannot lawfully be excluded.

17. Digital records, corrections and sign-off

17.1 The Service may create structured digital flight and maintenance records and may permit authenticated Users to provide a digital sign-off or confirmation with a timestamp and related evidence.

17.2 Unless expressly established for a specific implementation, a ReadyFlyLog sign-off is not represented as an advanced electronic signature, qualified electronic signature, certified signature, handwritten-signature equivalent or authority-approved signature. Its evidential effect depends on the captured evidence, applicable law, the record type and the receiving authority.

17.3 Users must sign off only records they are authorised to confirm and must review the relevant content before confirmation. Later authorised corrections may be recorded in an audit trail; a Customer must not assume that every change cryptographically invalidates or re-signs a prior confirmation.

17.4 ReadyFlyLog does not guarantee that an export, certificate or digital record will be accepted by every aviation authority or other third party. The Customer and relevant User are responsible for checking current format, field, signature and submission requirements.

18. Customer Data, aircraft documents and Pilot Balance

18.1 As between the parties, the Customer and relevant rights holders retain their rights in Customer Data and Uploaded Documents. No ownership transfers to ReadyFlyLog because content is submitted, generated or associated with the Service. ReadyFlyLog does not store the underlying aircraft-document file bytes in ReadyFlyLog-controlled document file storage. Those files remain in the Customer's connected Google Drive. For this functionality, ReadyFlyLog stores and processes the metadata and Google Drive references required to provide the aircraft-document functionality.

18.2 The Customer authorises ReadyFlyLog, for the term and any lawful exit period, to host, store, transmit, process, display, secure and otherwise use Customer Data held within the Service only as reasonably necessary to provide the Service, follow documented instructions, protect the Service, comply with law and enforce these Terms. For Uploaded Documents, that authorisation includes using the limited Google Drive integration to transmit or access files selected through the feature and to create, read, display, update or remove the related ReadyFlyLog metadata and references. The integration uses a limited Drive permission intended for files created or selected through it, rather than unrestricted access to all files in the Customer's Drive.

18.3 ReadyFlyLog may create and use genuinely aggregated or anonymised information that no longer identifies the Customer, a User or another individual, for service operation, security, capacity planning and improvement. Pseudonymised personal data is not treated as anonymised.

18.4 Pilot Balance is an internal informational or accounting ledger. ReadyFlyLog does not hold funds, operate a wallet or escrow, provide a payment account, or permit withdrawal of money through Pilot Balance. The Customer remains responsible for its own underlying charges, settlements, invoices and accounting.

18.5 The Customer must maintain its connected Google account and Drive, control access to them, ensure that its documents are stored lawfully, and manage the underlying files that remain in Drive. Uploads are subject to the file types, file sizes and other technical requirements supported by the Service at the relevant time. The Customer must also keep independent copies of records it is legally or operationally required to retain. These responsibilities do not exclude ReadyFlyLog's mandatory security, processing, conformity or liability obligations.

19. Data protection

19.1 ReadyFlyLog acts as controller for personal data used for its own Account, contractual, Subscription, billing, Terms-evidence, security, fraud-prevention, support, capacity-request and platform-administration purposes. Those activities are described in the applicable Privacy Notice.

19.2 For personal data in an organisational Workspace that ReadyFlyLog processes on the Customer's documented instructions, the Customer normally acts as controller and ReadyFlyLog as processor. The applicable Data Processing Agreement governs that processing and prevails over these Terms for personal-data processing matters.

19.3 The Customer is responsible for its instructions, legal bases, notices, User authorisations and data-subject handling to the extent it determines the purposes and means of processing. ReadyFlyLog remains responsible for its own controller duties and processor obligations.

19.4 Details of subprocessors, international transfers, retention criteria, security measures and data-subject rights belong in the Privacy Notice, DPA and subprocessor information. These Terms do not constitute a complete subprocessor list or privacy notice.

20. Intellectual property and feedback

20.1 ReadyFlyLog and its licensors retain all rights in the Service, software, source and object code, architecture, database structures, interface, design, branding, documentation and improvements, excluding Customer Data and third-party materials.

20.2 The access right in Section 15 is a service-use right only. Except where mandatory law permits, no Customer or User may copy, sell, sublicense, distribute, decompile, disassemble, derive source code from or commercially exploit the Service.

20.3 Third-party and open-source components remain subject to their applicable licences. Any direct third-party integration may also be subject to clearly disclosed third-party terms.

20.4 If a Customer or User voluntarily provides feedback, they grant ReadyFlyLog a non-exclusive, worldwide, royalty-free right to use that feedback to improve the Service, without identifying the person publicly and without acquiring ownership of Customer Data.

21. Security and elevated support access

21.1 ReadyFlyLog will use risk-appropriate technical and organisational measures for the Service, taking account of the nature of the processing and available technology. No internet service can guarantee absolute security.

21.2 ReadyFlyLog may use elevated platform or Master Admin access where reasonably necessary for Customer-requested support, troubleshooting, maintenance, security, commercial or Subscription administration, capacity-request handling, legal compliance or system integrity. Customer-specific troubleshooting will normally be based on an Administrator's request or authorisation. Security, emergency or legal access may occur without prior authorisation where justified and lawful.

21.3 Elevated access must be limited to authorised personnel, confidentiality and need-to-know use. Where the platform operator uses the Workspace-switching or impersonation function, the operator must record a reason and the Service creates append-only audit evidence.

21.4 Customers and Users must promptly report security incidents or suspected Account compromise. ReadyFlyLog will handle incidents and legally required notifications under applicable law and the DPA; these Terms do not promise an unsupported response or recovery time.

22. Availability, maintenance and support

22.1 ReadyFlyLog aims to make the Service available with reasonable continuity but does not promise uninterrupted, error-free or 100% availability under the standard Terms. No uptime percentage, service credit, RPO or RTO applies unless stated in a separate SLA.

22.2 ReadyFlyLog may perform maintenance, updates and emergency security work. Where reasonably practicable, ReadyFlyLog aims to give at least 24 hours' advance notice of planned maintenance that is expected to cause material interruption. Emergency or unplanned work may occur without advance notice.

22.3 Standard support has a target initial response within 24 Business Hours. Priority support, where included in the applicable Order, has a target initial response within 12 Business Hours. These are non-guaranteed initial-response objectives, not resolution commitments and not 24/7 support.

22.4 ReadyFlyLog will use commercially reasonable efforts to investigate material disruption and restore affected functionality. A Consumer's mandatory conformity and remedy rights remain unaffected.

23. Service and price changes

23.1 ReadyFlyLog may make minor, non-material changes, bug fixes, security updates and improvements that do not materially reduce the paid Service. ReadyFlyLog may also change the Service for legal, security, technical, interoperability, capacity or improvement reasons.

23.2 If a change materially and adversely affects paid functionality, ReadyFlyLog will provide appropriate advance notice and, where required by law, a durable-medium notice and a right to terminate without additional charge. A Consumer will not be charged extra merely because ReadyFlyLog makes a contractually permitted service modification, and mandatory digital-service rights apply.

23.3 Material price changes for a monthly Subscription will normally be notified at least 30 days in advance and will not take effect before the next eligible Renewal Date. A price change for an annual Subscription will generally apply from the next annual renewal and not during the already-paid annual Subscription Period.

23.4 The accepted price for a current Subscription Period is the price recorded in the Order. New prices may apply to new Orders immediately. Consumer notice, transparency, cancellation and unfair-terms protections prevail.

24. Suspension

24.1 ReadyFlyLog may suspend or restrict an Account, Membership, Workspace or function immediately, or on shorter notice than an ordinary cure period, where reasonably necessary to address a credible security threat, fraud, suspected fraudulent use, unlawful use, abuse, attempted unauthorised access, intentional interference, risk to other customers or data, or a binding legal or regulatory requirement.

24.2 A suspension must be proportionate in scope and duration where reasonably practicable. ReadyFlyLog will give notice of the reason and available review or remediation steps unless notice would compromise security, violate law or create material risk.

24.3 For an ordinary remediable breach, ReadyFlyLog will normally give notice and 10 calendar days to cure before terminating for cause. The cure period does not apply where the breach is incapable of cure, repeated after cure, urgent under Section 24.1, or where mandatory law permits a different measure.

24.4 Payment restriction follows Section 13, not this Section. A suspension of one Workspace does not automatically suspend unrelated Workspaces or close the User's Account.

25. Cancellation and termination

25.1 The Customer may cancel or elect not to renew a Subscription for an individual Workspace by a clear notice to ReadyFlyLog or through a cancellation function if one is made available. Cancellation takes effect at the end of the current paid Subscription Period unless the Customer exercises a statutory right requiring earlier termination. At launch, cancellation and the corresponding commercial state may be administered manually.

25.2 ReadyFlyLog will normally preserve full use of the affected Workspace until the effective cancellation date for the already-paid Subscription Period and may administer that access manually. Ordinary cancellation does not create a pro-rata refund. Mandatory Consumer withdrawal, conformity and refund rights, duplicate payment corrections, expressly approved credits and ReadyFlyLog-caused remedies remain unaffected.

25.3 ReadyFlyLog may terminate for material breach after the cure process in Section 24.3, or immediately where a proportionate immediate termination is justified by an incurable or severe security, fraud, unlawful-use or legal issue. For Consumers, termination powers are subject to mandatory fairness, conformity and refund rights.

25.4 ReadyFlyLog may terminate for non-payment only under Section 13. A Customer may exercise any statutory termination right available for non-conformity, material adverse modification, prolonged failure or other mandatory ground.

25.5 Ending one Subscription or Workspace does not itself end an Account, a Membership in another Workspace or another Workspace's Subscription.

26. Consequences of termination

26.1 On the effective termination date, active operational use of the affected Workspace ends. ReadyFlyLog will normally make an approximately 30-calendar-day Read-Only or retrieval opportunity available where technically, legally and securely appropriate. This opportunity may be administered manually and is not represented as a software-driven countdown or automatic state transition.

26.2 The Customer must use the retrieval period to obtain supported exports and independent copies of records it must retain. ReadyFlyLog may limit access to unlawful content, compromised Accounts or data whose release would violate law or another person's rights, while preserving lawful retrieval where reasonably possible.

26.3 The end of the retrieval opportunity does not itself run an automatic destructive deletion. Customer Data processed by ReadyFlyLog as processor is subject to return, retention and eventual deletion under the DPA, applicable law, the Privacy Notice and documented Customer instructions. Timing and mechanics may be administered manually, and provider-controlled residual-copy limitations may apply. Underlying files in the Customer's Google Drive remain under the Customer's control and are outside ReadyFlyLog's active-system deletion. Optional extended archival retention is available only if expressly offered, legally supported and documented.

26.4 ReadyFlyLog may retain its own controller-side Terms-acceptance, role, impersonation, commercial, capacity, invoice, complaint, security and comparable audit evidence while the relevant Workspace, Account or commercial relationship remains active. Specific records may be retained longer where necessary for statutory or accounting obligations, fraud or security investigation, legal claims, legal holds or binding authority requests. These records are not treated as continuing active Workspace access.

26.5 Provisions intended by their nature to survive remain effective, including accrued payment obligations, intellectual property, confidentiality, liability, dispute provisions and lawful data-retention obligations.

27. Export, retrieval and deletion

27.1 During an active or Read-Only Workspace, authorised Users may use the export, download and print functions made available to their role. The Service currently provides Workspace-level structured export functionality and relevant per-pilot flight export capability. Available export formats and included data categories are those supported by the Service at the relevant time; Workspace exports may include relevant data such as pilot balances and top-ups where applicable. Supported export output may be saved to the Customer's connected Google Drive where that functionality is available. Underlying aircraft-document files remain in the Customer's own Google Drive and are not ReadyFlyLog-hosted document files. ReadyFlyLog does not promise that every data category or an entire global Account is available in every export format.

27.2 ReadyFlyLog will provide reasonable exit assistance through the supported self-service functions described in Section 27.1 and, where agreed in an Enterprise Order, additional assistance. Structured ReadyFlyLog record exports are distinct from access to files in the Customer's Google Drive. ReadyFlyLog does not guarantee that every data field, document or third-party format is included unless expressly stated in the Order or export specification.

27.3 Read-Only, cancellation, termination and expiry of a retrieval opportunity do not themselves cause automatic destructive deletion. Deletion must be scoped to the relevant Account, Membership, Workspace or data category. Membership removal must not delete the global Account, other Memberships or necessary historical attribution. Workspace deletion must not delete Accounts or unrelated Workspace data. Archiving, unlinking or deleting a ReadyFlyLog aircraft-document record or reference does not itself delete the underlying file from the Customer's Google Drive. Any eventual production-data deletion is handled separately under applicable law, the Privacy Notice, the DPA and documented Customer instructions.

27.4 If provider-controlled backup or residual copies exist, deletion from the active Service may not remove them immediately; limited copies may persist until the provider's rotation or deletion process completes. Legal holds

and statutory retention may also delay deletion of limited records. This clause does not describe deletion of the underlying files in the Customer's Google Drive.

27.5 Nothing in this Section is a representation of full compliance with the EU Data Act switching regime. If that regime applies to ReadyFlyLog, mandatory switching, notice, assistance, retrieval and fee rules prevail and will be reflected in an updated export/exit specification.

28. Backup and recovery limitations

28.1 The Service is hosted on managed cloud infrastructure and may rely on provider-controlled backup or resilience mechanisms for the application database. Any such mechanisms are not a Customer-controlled archive. Their project-specific configuration, availability, frequency, retention and continued operation are not guaranteed unless expressly stated in a separate SLA.

28.2 Where a database backup is available, recovery may require whole-database restoration and may revert the database or schema to an earlier recovery point, with loss of later changes. ReadyFlyLog does not guarantee selective restoration of an individual record, table, Account, Membership or Workspace. Underlying Google Drive files are not part of a ReadyFlyLog database restoration.

28.3 ReadyFlyLog does not promise Point-in-Time Recovery, a particular backup frequency or retention period, a specific recovery time, a maximum data-loss window, zero data loss, guaranteed recovery, selective restoration or a disaster-recovery service level. ReadyFlyLog does not back up or restore the underlying files held in the Customer's Google Drive.

28.4 Customers should export and retain independent copies of legally or operationally important records. This risk allocation does not remove any mandatory obligation of ReadyFlyLog relating to security, processing, conformity, breach or liability.

29. Warranties, conformity and disclaimers

29.1 ReadyFlyLog will provide the Service with the standard of performance required by the contract and applicable law. For Consumers, the Service must conform to the contractual and objective requirements of applicable digital-service law, including required updates, and the Consumer retains all mandatory remedies.

29.2 For Business Customers, except for express obligations in these Terms and the Order and to the fullest extent permitted by law, the Service is provided on an “as available” basis. ReadyFlyLog does not warrant uninterrupted operation, compatibility with every device or third-party system, acceptance by an authority, or achievement of a particular aviation, commercial or regulatory outcome.

29.3 ReadyFlyLog does not independently verify all Customer Data, Uploaded Documents, maintenance entries, licence, rating, medical or recency status, or operational inputs. Users must verify material data and source records. This disclaimer does not apply to a representation ReadyFlyLog expressly makes and knows to be false, nor does it remove mandatory Consumer or other non-excludable rights.

29.4 Public and pre-contract statements may form part of mandatory conformity expectations where applicable law provides. ReadyFlyLog will not rely on this Section to neutralise a misleading or specifically incorporated product statement.

30. Liability

30.1 Nothing in these Terms excludes or limits liability for intentional misconduct or fraud; death, personal injury or damage to health where exclusion is prohibited; liability that cannot be excluded or limited under section 6:152 of the Hungarian Civil Code or other mandatory law; or a Consumer's mandatory remedies and rights.

30.2 Subject to Section 30.1, ReadyFlyLog's aggregate liability to a Business Customer arising out of or relating to a particular Workspace and these Terms, whether in contract, tort or otherwise, will not exceed the higher of: (a) the Subscription fees paid or payable for that Workspace during the 12 months immediately preceding the event giving rise to the claim; and (b) the applicable annual Subscription fee for that Workspace at the time of the event.

30.3 Subject to Section 30.1, ReadyFlyLog is not liable to a Business Customer for loss of profit, revenue, anticipated savings, goodwill or business opportunity, or for indirect or consequential loss, to the extent such loss was not a foreseeable and direct consequence for which liability may not lawfully be excluded. Data loss and operational interruption are not automatically classified as indirect loss merely by label.

30.4 The cap and exclusions do not reduce the Customer's obligation to pay fees properly due. Subject to Section 30.1, liability arising from confidentiality, data protection or security is governed by this Section unless an applicable DPA or Enterprise Order expressly and validly provides a different cap. Liability for gross negligence is limited only to the extent permitted by mandatory law. No separate super-cap applies unless expressly agreed in an Enterprise Order.

30.5 For a Consumer, ReadyFlyLog is liable according to mandatory law. Any limitation in this Section applies only to the extent it is fair, transparent and legally enforceable and does not deprive the Consumer of conformity, withdrawal, refund, personal injury or other mandatory rights.

30.6 The aviation responsibility allocation in Section 16 identifies matters controlled by aviation participants. It is not an absolute waiver of ReadyFlyLog's responsibility for its own breach, security failure, misrepresentation or legally attributable damage.

31. Business Customer indemnity

31.1 This Section applies only to Business Customers. The Business Customer will indemnify ReadyFlyLog against a third-party claim to the extent directly caused by: (a) Customer Data or Uploaded Documents that the Customer had no right or lawful basis to provide; (b) an infringement of third-party intellectual-property rights by Customer-provided content; or (c) the Customer's deliberate unlawful misuse of the Service.

31.2 ReadyFlyLog must promptly notify the Customer, allow reasonable control of the defence and settlement, and provide reasonable cooperation at the Customer's cost. The Customer need not indemnify ReadyFlyLog to the extent the claim was caused by ReadyFlyLog's breach, negligence, unauthorised modification or failure to follow lawful instructions. No settlement may admit fault or impose non-monetary obligations on ReadyFlyLog without its consent, not to be unreasonably withheld.

31.3 This indemnity is subject to the liability architecture in Section 30 unless an Enterprise Order expressly and validly provides otherwise.

32. Confidentiality

32.1 This Section applies principally between ReadyFlyLog and a Business Customer. Each party must protect the other's non-public business, technical, security and operational information with at least reasonable care and use it only for the contract.

32.2 Confidential information does not include information lawfully public without breach, already lawfully known, independently developed, or lawfully received without restriction. A party may disclose information where required by law, giving notice where legally permitted.

32.3 Personal data is governed by applicable data-protection law and the DPA. This Section does not replace those duties. Credentials and vulnerability information must always be handled as sensitive security information.

33. Enterprise Orders and service levels

33.1 An Enterprise Order may specify custom pricing, Plan limits, implementation, onboarding, support, security requirements, service levels and invoicing. General marketing references to "SLA" or "priority assistance" do not create an uptime or resolution commitment without a defined, accepted SLA.

33.2 A separate SLA applies only to the metrics, measurement method, exclusions, remedies and period it expressly covers. Unless stated there, the standard availability and support provisions remain applicable.

33.3 An Enterprise Order may not reduce mandatory Consumer rights or statutory data-protection obligations.

34. Assignment and Workspace transfer

34.1 A Customer may request a controlled transfer of a Workspace or Customer relationship in connection with a sale, change of operator, corporate restructuring, legal succession or transfer of aircraft or business operations.

34.2 A transfer is subject to identity and authority verification, settlement or allocation of outstanding fees, lawful handling of Customer Data, and ReadyFlyLog's reasonable administrative and security requirements. The incoming Customer may be required to accept the current Terms, DPA and Order. ReadyFlyLog will not unreasonably refuse a Consumer transfer where mandatory law prevents arbitrary refusal.

34.3 An Administrator role change is not, by itself, a Customer or contract transfer. The effective transfer must be recorded and must identify the incoming Customer, Workspace Owner, billing contact and data-controller instructions.

34.4 ReadyFlyLog may assign the contract in connection with a genuine business transfer or restructuring, provided that mandatory notice and Consumer rights are respected and service or data-protection obligations are not materially reduced.

35. Force majeure

35.1 A party is not liable for delay or failure caused by an event outside its reasonable control that was not reasonably foreseeable when the contract was formed and whose consequences could not reasonably be avoided or overcome, to the extent recognised by applicable law.

35.2 Events may include major power or communications failure, natural disaster, war, civil disturbance, governmental action or a qualifying third-party infrastructure failure. A cyber incident or provider outage is not

automatically force majeure if reasonable security, configuration, redundancy or mitigation would have prevented or materially reduced it.

35.3 The affected party must use reasonable efforts to mitigate and communicate a material event. If a force majeure event materially prevents the paid Service for a prolonged period, either party may terminate the affected Subscription, subject to mandatory refund, data-access and Consumer rights.

36. Notices and electronic communications

36.1 ReadyFlyLog may send operational, legal, payment, security, suspension, termination, price-change and Terms-change notices to the email address recorded for the relevant Account, billing contact or Workspace Owner, and may also provide an in-app copy. Notices may be sent manually or through available functionality; these Terms do not promise that lifecycle notices or reminders are generated automatically. Marketing communications are separate and are not contractual notice merely because sent by email.

36.2 Customers and Users must keep contact information current. A notice is treated as received when delivered to the recorded email without a delivery-failure message, subject to mandatory law and evidence to the contrary. For Consumers, durable-medium and receipt requirements prevail.

36.3 Notices to ReadyFlyLog may be sent to readyflylog@gmail.com, except where a different verified legal, complaint, withdrawal or security channel is stated in the Order or mandatory notice. Postal legal notice address: 9400 Sopron, Semmelweis utca 10., Hungary.

37. Changes to these Terms

37.1 ReadyFlyLog may make non-material clarifications, corrections or changes required by law or security, with notice appropriate to their significance. Changes do not apply retroactively to completed obligations unless mandatory law requires otherwise.

37.2 For a material change, ReadyFlyLog will explain the nature, reason and effective date and give reasonable advance notice, normally at least 30 days unless a shorter period is required for urgent law or security. Notice will be provided by email or another durable medium where required.

37.3 A material change that creates a new obligation, materially reallocates risk or adversely affects a Consumer may require express reacceptance or give a right to terminate without additional charge, as applicable. Continued use is not the sole acceptance mechanism for every material change.

37.4 ReadyFlyLog maintains an identifiable Terms version and effective date. The implemented Account-level evidence records the authenticated Account identity, accepted version, server- or database-generated UTC timestamp, acceptance source, IP address and user-agent information. Historical version acceptance is retained rather than overwritten in ordinary User workflows. When the current Terms version changes, an Account must accept the new current version once before continuing past the acceptance gate; no fabricated or backdated historical acceptance is created. Order-specific acceptance, Customer identity, representative authority and durable Consumer confirmation remain separate evidence where applicable.

38. Governing law, language and territorial safeguards

38.1 These Terms and each Order are governed by the laws of Hungary, excluding conflict-of-laws rules, except that a Consumer retains the protection of mandatory provisions of the law of the country of the Consumer's habitual residence where those provisions apply notwithstanding the choice of Hungarian law.

38.2 The English version is the core contractual version. Before Hungarian B2C publication, ReadyFlyLog will provide the required or recommended Hungarian consumer-facing version and information layer. A language-precedence clause will not be interpreted to remove a Consumer's right to clear information or mandatory protection in an applicable language.

38.3 ReadyFlyLog may provide translations for convenience. If a translation conflicts with the English core in a Business Customer contract, the English version prevails unless the Order states otherwise. For Consumers, the version and information actually provided to the Consumer and mandatory interpretation rules prevail to the extent required by law.

39. Disputes, consumer complaints and remedies

39.1 The parties will first try in good faith to resolve a dispute directly, but this does not delay or restrict urgent relief, a statutory complaint, a withdrawal notice or a limitation period.

39.2 For a Business Customer, the courts of Hungary having subject-matter jurisdiction at the Provider's registered seat have exclusive jurisdiction to the extent a valid jurisdiction agreement may be made.

39.3 A Consumer may bring proceedings before any court available under mandatory jurisdiction law and is not required by these Terms to litigate exclusively in Hungary. Mandatory consumer law and forum rights remain unaffected.

39.4 A written Consumer complaint will be substantively answered within 30 days as required by Hungarian law. If rejected, ReadyFlyLog will provide the legally required reasons and current information about the competent conciliation or other redress body. Consumer complaint postal address: 9400 Sopron, Semmelweis utca 10., Hungary. The competent body for consumers in Sopron and Győr-Moson-Sopron is the Győr-Moson-Sopron Vármegyei Békéltető Testület, operated by the Győr-Moson-Sopron Vármegyei Kereskedelmi és Iparkamara. Postal address: 9021 Győr, Szent István út 10/A., Hungary. Email: bekelteto.testulet@gymsmkik.hu. Telephone: +36 96 520-217. Website: <https://www.bekeltetesgyor.hu>.

39.5 The discontinued EU Online Dispute Resolution platform is not presented as an available redress channel. Technical support requests are separate from statutory Consumer complaints.

40. Miscellaneous

40.1 Entire agreement. These Terms, the Order and the documents listed in Section 5.5 form the agreement concerning the relevant Subscription and supersede prior discussions on that subject. This does not exclude liability for fraud, misrepresentation or mandatory pre-contract statements.

40.2 Severability. If a provision is invalid or unenforceable, it will be limited to the minimum extent necessary and the remainder continues. For Consumers, the statutory consequence of an unfair or invalid term applies and no replacement may reduce mandatory rights.

40.3 No waiver. Failure to enforce a right is not a waiver. A waiver must be clear and applies only to the stated instance.

40.4 Relationship. The Service does not create an employment, partnership, agency, aircraft-operating, training-provider or fiduciary relationship between ReadyFlyLog and a Customer or User.

40.5 Subcontracting. ReadyFlyLog may use service providers to perform the Service while remaining responsible to the extent required by contract and law. Personal-data subprocessors are governed by the DPA and applicable law.

40.6 Headings and interpretation. Headings aid navigation. “Including” means “including without limitation”; references to law include applicable amendments and implementing measures. If these Terms conflict with mandatory law, the mandatory rule prevails to the extent of the conflict.

41. Contact and version information

Provider: Sándor Levente Szabó e.v. — Hungarian sole proprietor / individual entrepreneur.

Hungarian tax number: 91404451-1-28. EU VAT number: HU91404451.

Registered business address: 9400 Sopron, Semmelweis utca 10., Hungary. Individual entrepreneur registration number: 61070435. Registering authority and registry: National Tax and Customs Administration of Hungary (Nemzeti Adó- és Vámhivatal, NAV), Individual Entrepreneurs Register (Egyéni Vállalkozók Nyilvántartása).

Email: readyflylog@gmail.com.

Terms version: 1.0. Effective date: [EFFECTIVE DATE].

ANNEX 1 — CONSUMER WITHDRAWAL INFORMATION AND MODEL FORM

A1. Right of withdrawal

If you are a Consumer, you generally have 14 days from formation of the paid distance contract to withdraw without giving a reason. To meet the deadline, it is sufficient to send your communication before the withdrawal period expires. You may use the model form below, but it is not mandatory.

Send the notice to: Sándor Levente Szabó e.v., 9400 Sopron, Semmelweis utca 10., Hungary, email: readyflylog@gmail.com. ReadyFlyLog will acknowledge receipt using an appropriate durable medium.

A2. Effects of withdrawal and early commencement

If you withdraw validly, ReadyFlyLog will reimburse payments as required by law, normally no later than 14 days after being informed of the withdrawal, using the same means of payment unless lawfully agreed otherwise. If you expressly requested that the paid Service begin during the withdrawal period, ReadyFlyLog may charge a proportionate amount for the Service supplied before withdrawal only where the legal conditions were satisfied. A continuous Subscription is not treated as fully performed merely because access began.

A3. Model withdrawal form

Field	Consumer entry
To	Sándor Levente Szabó e.v.; 9400 Sopron, Semmelweis utca 10., Hungary; readyflylog@gmail.com
Statement	I/We hereby give notice that I/We withdraw from the contract for the ReadyFlyLog Service identified below.
Order / Workspace	_____
Ordered / contract date	_____
Consumer name	_____
Consumer address	_____
Date	_____
Signature	Only required if this form is submitted on paper: _____

IMPORTANT

If you ask ReadyFlyLog to begin the paid Service during the withdrawal period, that request will be obtained separately from general acceptance of these Terms. General Terms acceptance alone is not a request for immediate performance.

PART II - TARGETED FINALISATION CHANGE LOG

This change log lists only the changes made in the targeted publication finalisation pass. The operative customer-facing contract is Part I and Annex 1.

Section	What changed	Why	Source
1, 36.3, 39.4, 41 and Annex 1	Completed the Provider's public legal identity, registered address, individual-entrepreneur registration, tax and VAT information, email, and the three required postal contact addresses.	The previously bracketed facts have now been supplied and verified for this publication pass. The public Terms do not include the proprietor's personal Hungarian tax identification number.	Verified provider facts supplied for the 11 September 2026 targeted finalisation.
39.4	Identified the competent Győr-Moson-Sopron conciliation body and inserted its current official postal, email, telephone and website details.	Hungarian consumer information must identify the competent body and provide usable current contact details.	Official Győr-Moson-Sopron Chamber conciliation-body page, checked 11 September 2026: https://gymsmkik.hu/bekeltetotestulet .
27.1-27.2	Replaced the older fixed export inventory with the current Workspace-level structured export and per-pilot flight export model, role-based functions, current-format wording and optional Google Drive saving where supported.	This reflects Workspace Export V2, including current PDF, XLSX and ZIP capabilities, without freezing every format or data category as a permanent contractual entitlement.	11 September 2026 product-reality audit and targeted finalisation instruction.
18.1	Replaced the implementation-specific storage-bucket sentence with customer-facing language separating ReadyFlyLog metadata and Drive references from the underlying aircraft-document files in the Customer's Google Drive.	The revised clause states the verified storage allocation without using internal infrastructure terminology.	11 September 2026 product-reality audit and targeted finalisation instruction.
18.5	Removed the fixed PDF, JPEG/JPG, PNG and 25 MB specifications and referred instead to the technical upload requirements supported by the Service at the relevant time.	Implementation limits may evolve and need not become permanent contractual entitlements. The separate prohibited-content rule remains unchanged.	11 September 2026 targeted finalisation instruction.
Cover, contents and Part III	Updated the document status, package headings, targeted change log and publication check while retaining Version 1.0 and the Effective Date placeholder.	This is the targeted finalisation of the first intended production version, not a new numbered Terms release.	11 September 2026 targeted finalisation instruction.

